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## 5. QUALITY POLICY

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The Company is committed to ensuring that:

An active Quality Management Team is functioning at all times and that resources for the Quality Management System are available.

The requirements and importance of the Quality Management System and Quality objectives are communicated to, and understood by all personnel.

People are recognised as the core of any good business and that their full involvement enables their abilities to be used for the Company's benefit.

Adequate and appropriate training is provided for all personnel.

A culture of teamwork and responsibility is promoted.

Management instils a culture of continuous improvement across all functional areas.

The Company employs a process approach incorporating a Plan-Do-Check-Act (PDCA) cycle and risk-based thinking.

Current and future customer requirements are fully understood, and all products and services meet or exceed customer expectations with respect to fitness for purpose and reliability, and provide exceptional value for money.

All products meet local and international standards applicable for those products in the market where the products are sold.

Relationships with external providers are conducted in a mutually beneficial fashion so as to ensure the compliance of incoming goods and services.

The requirements of all other interested parties and our social, environmental, regulatory, and legislative responsibilities are met.

The Quality Management System is continually reviewed and improved.

The Quality Objectives are defined and reviewed as part of the Quality Management Review.

Mark Dibbens

A handwritten signature in blue ink, appearing to read 'Mark Dibbens', with a large, stylized flourish extending to the right.

Managing Director

18<sup>th</sup> Aug 2022